ILLINOIS FY 2016 LIHEAP

PERFORMANCE MEASURES EXECUTIVE SUMMARY

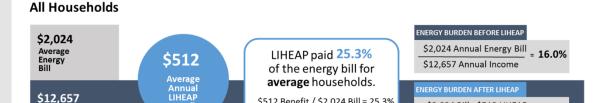
In FY 2016, Illinois furnished LIHEAP bill payment assistance to 229,454 households They collected energy burden data for 114,000 households (50%)

Does LIHEAP furnish higher benefits to higher burden households?

Yes. In Illinois, the total LIHEAP benefit received by high burden households in FY 2016 was about \$350 (68%) more than the total LIHEAP benefit received by the average recipient household.

Does LIHEAP pay a larger share of the home energy bill for high burden households?

Yes. In FY 2016, LIHEAP paid 25.3% of the energy bill for average households in Illinois, while LIHEAP paid 59.1% of the energy bill for high burden households.



\$512 Benefit / \$2,024 Bill = 25.3%

\$2,024 Bill - \$512 LIHEAP

\$12.657 Annual Income

11.9%

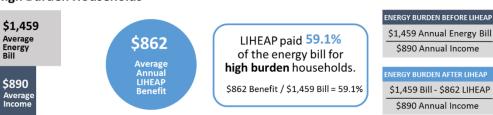
163.9%

67.1%

High Burden Households

\$12,657

Average Income



Prevention and Restoration of Home Energy Service Loss

As a Result of Bill Payment Assistance

Prevention (63%) Restoration (37%) 17227 Occurrences

As a Result of Equipment Repair or Replacement

Prevention (0%) Restoration (100%)

- In FY 2016, LIHEAP benefits in Illinois prevented the loss of service 17,227 times, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out.
- In FY 2016, LIHEAP benefits restored home energy service 10,266 times for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood. In addition, the program restored home energy service for 940 households by repairing or replacing inoperable heating or cooling equipment.